

Date:

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The Manager

Al-Arafah Islami Bank Limited

..... Branch

I / We hereby request for Transaction Alert Service in the following manner:

1: Title of the Account:

2: Account Number:

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3: Mobile Number:

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Note: More than one mobile number cannot be registered for the same Customer ID and/or same account.

4: Service:

Alert Service

Enquiry Service

Both

5: Declaration:

I confirm that the information given above is true and complete and agree to comply with the terms and conditions given at next page for Transaction Alert Service of AIBL. I also agree to be bound by the rules governing customer accounts with Al-Arafah Islami Bank Limited.

Signature of The Applicant's

6: For Bank use Only:

Checked by	Verified by
Seal...	Seal...
Date:	Date:

AIBL Transaction Alert Service TERMS& CONDITIONS (Please read these Terms & Conditions carefully):

By applying for SMS & Alert Service for the first time, the User acknowledges and accepts the below listed Terms & Conditions. Notwithstanding anything contained herein, all Terms & Conditions pertaining to the accounts shall continue to apply.

1. Customer Mobile number should have been registered by the Bank for the facility against customer Application.
2. User is responsible for maintaining the confidentiality of Customer's PIN. User should agree that he/she will not under any circumstances disclose his/her PIN to anyone, including anyone claiming to represent the Bank or to someone giving assistance on a technical helpdesk in connection with the service. It should be clearly understood that Bank employees do not need User's PIN for any reason whatsoever.
3. User should make sure that no one is physically watching his/her PIN when he/she is entering in to the mobile. The PIN should not be written anywhere.
4. If User gives his/her PIN to anyone or fails to safeguard its secrecy, he/she does so at his/her own risk because anyone with User PIN will have access to his/her accounts.
5. If User forgets the SMS Banking PIN, he/she has to request for issue of a new PIN by sending a written request to AIBL.
6. If User wants to change his/her mobile no. , he/she has to go to respective branch and apply through valid application.
7. The User agrees to indemnify AIBL and holds AIBL indemnified and harmless from any and all costs, expenses, liabilities, loses, responsibilities, whether direct of consequential, arising out of or in connection with any unauthorized view, alteration, usage or disclosure of the Information or otherwise caused by using the service as a means of transmission and also for any error, delay or problem in transmission of the Information.
8. AIBL reserves the right to change and recover from the User(s) service charges, as may be fixed time to time. The User hereby authorizes AIBL to recover such charges from his/her account(s).
9. Customer should agree and confirm that he/she will not use this SMS and Alert Service facility for money laundering or violate any law related to the money laundering.
10. AIBL reserves the right to demand explanation from the User regarding any matter pertaining to money laundering law of the country.
11. These Terms and/or the operations in the Accounts of the User shall be governed by the Laws of Bangladesh, in force.

'Thank You for Banking with Al-Arafah Islami Bank Limited'
Here to Serve You the Best!